

## 1. PROMOTER

Rainbow Casino Bristol, Explore Lane, Bristol, BS1 5TY. Rainbow Casino Bristol is a trading name and premises of Double Diamond Gaming Ltd. Registered in England and Wales 6896085. Address 1 Portland Road, Edgbaston, Birmingham, B16 9HN. Double Diamond Gaming Ltd are licensed and regulated by the UK Gambling Commission.

## 2. GENERAL

The following general terms and conditions apply to this promotion as a whole and to each individual parts of the promotion.

1. To take part in the promotion you must be over the age of 18 and not a suspended person from Rainbow Casino.
2. Prizes, vouchers or offers can only be used or redeemed in the casino they are issued and are not transferrable.
3. Lost or missing prizes, vouchers or offers will not be replaced.
4. Management reserve the right to change the promotion and its terms and conditions giving notice of 24 hours.
5. A Gaming Day is classed as beginning at 8am and ending at 8am the following calendar day.
6. This promotion is not open to employees of Double Diamond Gaming Ltd, their families and anyone connected to the organisation or running of this promotion.
7. Management reserve the right to refuse customers from further participation if that customer has been found to be abusing, manipulating or exploiting the promotion and those customers may be barred from the casino.
8. Decisions are final in all matters relating to this promotion.

## 3. OVERVIEW

Merry November is a promotion run by Rainbow Casino from 6<sup>th</sup> November 2023 to 3<sup>rd</sup> December 2023. The promotion will reveal daily promotions each day at 8am that customers can take part in and redeem on the gaming day. The T&C's of the different daily promotions have been combined into this one document.

## 4. MERRY NOVEMBER

Each day during the promotion period a new daily promotion will be revealed at 8am on Facebook and in the casino on a banner at cash desk (viewable after the casino opens at 2pm).

1. Gaming day for the casino is from 8am to 8am of the following day. The promotion is only available during the opening times of the casino.
2. The daily promotion will be posted on our Rainbow Casino Bristol Facebook page from 8am.
3. At cash desk there will be a advertising banner displaying the daily promotion to customers inside the casino.
4. Prize draw tickets are handed out daily at reception. Each person is given one prize draw ticket per day and two prize draw tickets on days where the daily promotion is Extra Prize Draw Ticket.

## 5. MERRY NOVEMBER DAILY PROMOTIONS

The following promotions will be available to be redeemed daily limited to the gaming day of the casino's opening hours:

£20 Freebet (time limited)  
£10 Slots Match (time limited)  
Rake Free Poker (time limited)  
£10 Freebet with Main Meal (time limited)  
50% off Main Meal  
241 Select Bottles (time limited)  
Extra Prize Draw Ticket

### £20 FREE BET T&CS

- a. A £20 Freebet will be offered from cash desk when this daily promotion is on offer.
- b. This daily promotion is time limited and will have specific hours when the promotion can be claimed.
- c. Only one voucher can be claimed per customer per day.
- d. The voucher is only valid on the day the offer is available and cannot be carried over to another gaming day.
- e. Only one free bet voucher is allowed on the roulette table at any one time for each spin.
- f. Blackjack, Three Card Poker and Punto Banco standard bets only. One free bet per dealer's hand.
- g. The free bet value must be used in full as a single stake.
- h. Winning bets return chips and voucher will be removed after the bet. Voucher value not paid.
- i. Not exchangeable for chips or cash. No cash alternative.
- j. Management decision is final and may withdraw the offer with 24 hours' notice given.
- k. No counter bet to voucher with cash allowed.
- l. Abusing, manipulating or exploiting this promotion outside of its rules will lead to exclusion from the promotion and potentially the casino.

### £10 SLOTS MATCH T&CS

- a. A £10 Slots Matchplay will be offered from cash desk when this daily promotion is on offer.
- b. This daily promotion is time limited and will have specific hours when the promotion can be claimed.
- c. Only one voucher can be claimed per customer per day.
- d. The voucher is only valid on the day the offer is available and cannot be carried over to another gaming day.
- e. The slots matchplay voucher for £10 is an agreement that Rainbow Casino will match £10 of the customers own money for slot play with £10 credit from the casino. The £20 voucher can then only be inserted and played in a Rainbow Casino Slots machine and must be played in full.
- f. Not exchangeable for chips or cash. No cash alternative.

**Rainbow Casino Merry November Terms & Conditions  
Bristol - November 2023**



- g. Once the ticket has been inserted into a slot machine it cannot be withdrawn and must be played in full in that slot machine.
- h. Management decision is final and may amend or withdraw the offer with 24 hour notice given.
- i. Abusing, manipulating or exploiting this promotion outside of its rules will lead to exclusion from the promotion and potentially the casino.

**RAKE FREE POKER**

- a. Rake free poker will be offered on the cash poker tables when this daily promotion is on offer.
- b. This daily promotion is time limited and will have specific hours when the promotion can be claimed.
- c. During the rake free poker hours stated as the daily promotion, players may play cash poker without paying rake.
- d. Only valid for sitting players and cannot be deferred, or time compensated due to any delays.
- e. Applies to cash poker tables only.

**£10 FREEBET WITH MAIN MEAL**

- a. A £10 Freebet will be offered when payment for a main meal is made on days this daily promotion is on offer.
- b. The voucher is only valid on the day the offer is available and cannot be carried over to another gaming day.

**50% OFF MAIN MEAL**

- a. A 50% discount off main meals will be offered when payment for a main meal is made on days this daily promotion is on offer.
- b. Only items classed as a main meal will have this discount applied.
- c. Cannot be deferred or transferred and one discount per person applies.

**2-4-1 SELECT BOTTLES**

- a. A two for one (2-4-1) offer on select bottled beers will be offered when a purchase is made on days this daily promotion is on offer.
- b. This daily promotion is time limited and will have specific hours when the promotion can be claimed.
- c. The offer is restricted to the following bottled beers: Budweiser, Corona

**EXTRA PRIZE DRAW TICKET**

- a. An extra prize draw ticket will be offered from reception when this daily promotion is on offer.
- b. Only one extra prize draw ticket can be claimed per person per gaming day.
- c. Abusing, manipulating or exploiting this promotion outside of its rules will lead to exclusion from the promotion and potentially the casino.

**6. MERRY NOVEMBER PRIZE DRAW**

There will be a prize draw held on the evening of 3<sup>rd</sup> December 2023

1. A prize draw ticket can be collected from reception any time from Monday 6th November 2023 till the draw on Sunday 3<sup>rd</sup> December and submitted before the prize draw takes which is expected to be from 9pm onwards.
2. The prize draw is open to members and guests who have entered prize draw tickets.
3. Any prize draw tickets must be submitted to the casino before the draw.
4. Participants must be present during the time of the prize draw to claim a prize.
5. The casino will give three call attempts to locate an individual if their ticket is drawn.
6. In the event of a participant not present in the casino or responding to when their ticket is selected, a new ticket will be drawn, and that ticket forfeits its claim to the prize.
7. Cash prizes will be paid in cash, unless otherwise stated.
8. For Free Bet vouchers T&Cs apply
9. Prizes are given at their face value and cannot be exchanged for an alternative.

**7. RESPONSIBLE GAMBLING**

Double Diamond Gaming Ltd supports responsible gambling. All Rainbow Casino venues are committed to promoting responsible gambling and provide free literature within its casinos. Alternatively, management are available to discuss any gambling related issues you may wish to discuss.